

Department of General Services

October 2001

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STATE OF TENNESSEE
COMPTROLLER OF THE TREASURY
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John G. Morgan
Comptroller

October 22, 2001

The Honorable John S. Wilder
Speaker of the Senate
The Honorable Jimmy Naifeh
Speaker of the House of Representatives
The Honorable Thelma Harper, Chair
Senate Committee on Government Operations
The Honorable Mike Kernell, Chair
House Committee on Government Operations
and
Members of the General Assembly
State Capitol
Nashville, Tennessee 37243

Ladies and Gentlemen:

Transmitted herewith is the performance audit of the Department of General Services. This audit was conducted pursuant to the requirements of Section 4-29-111, *Tennessee Code Annotated*, the Tennessee Governmental Entity Review Law.

This report is intended to aid the Joint Government Operations Committee in its review to determine whether the department should be continued, restructured, or terminated.

Sincerely,

John G. Morgan
Comptroller of the Treasury

JGM/dlj
01-038

Audit Highlights

Comptroller of the Treasury

Division of State Audit

Performance Audit
Department of General Services
October 2001

AUDIT OBJECTIVES

The objectives of the audit were to determine the department's legislative mandate and the extent to which it has carried out that mandate efficiently and effectively and to make recommendations that might result in more efficient and effective operation of the department.

FINDING

The State Could Save Over \$180,000 Per Year by Building a Storage Facility for Electronic Media

The state's records management facility lacks the controlled-environment storage necessary for storing computer disks and tapes. As a result, state agencies must pay private storage companies for storing electronic media. The annualized cost of this storage is approximately \$258,000. The Records Management Division has determined that it would cost approximately \$200,000 to construct a 1,600 square foot climate-controlled vault. This translates to an annual cost of \$40,000 per year over five years, plus additional annual operating costs of \$35,000. No additional manpower would be required. Thus, the total annual costs for a state-owned media storage facility are estimated to be \$75,000, compared to the current expenses of \$258,000 (page 5).

OBSERVATION AND COMMENT

The audit also discusses the current status, as well as the costs and benefits, of the use of personally owned vehicles for travel on state business (page 4).

"Audit Highlights" is a summary of the audit report. To obtain the complete audit report, which contains all findings, recommendations, and management comments, please contact

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**Performance Audit
Department of General Services**

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Performance Audit Department of General Services

INTRODUCTION

PURPOSE AND AUTHORITY FOR THE AUDIT

This performance audit of the Tennessee Department of General Services was conducted pursuant to the Tennessee Governmental Entity Review Law, *Tennessee Code Annotated*, Title 4, Chapter 29. Under Section 4-29-223, the department is scheduled to terminate June 30, 2002. The Comptroller of the Treasury is authorized under Section 4-29-111 to conduct a limited program review audit of the department and to report to the Joint Government Operations Committee of the General Assembly. The performance audit is intended to aid the committee in determining whether the department should be continued, restructured, or terminated.

OBJECTIVES OF THE AUDIT

The objectives of the audit were

1. to determine the authority and responsibility mandated to the department by the General Assembly;
2. to determine the extent to which the department has met its legislative mandate;
3. to evaluate the efficiency and effectiveness of the department; and
4. to recommend possible alternatives for legislative or administrative action that could result in more efficient and effective operation of the department.

SCOPE AND METHODOLOGY OF THE AUDIT

The audit reviewed the activities of the department from January to June 2001. The audit was conducted in accordance with government auditing standards generally accepted in the United States of America and included

1. review of applicable legislation and department policies and procedures;
2. attendance at relevant legislative hearings;

3. interviews with department staff;
4. examination of the department's records, files, and reports; and
5. inspection of dispatch vehicles and observation of bid openings.

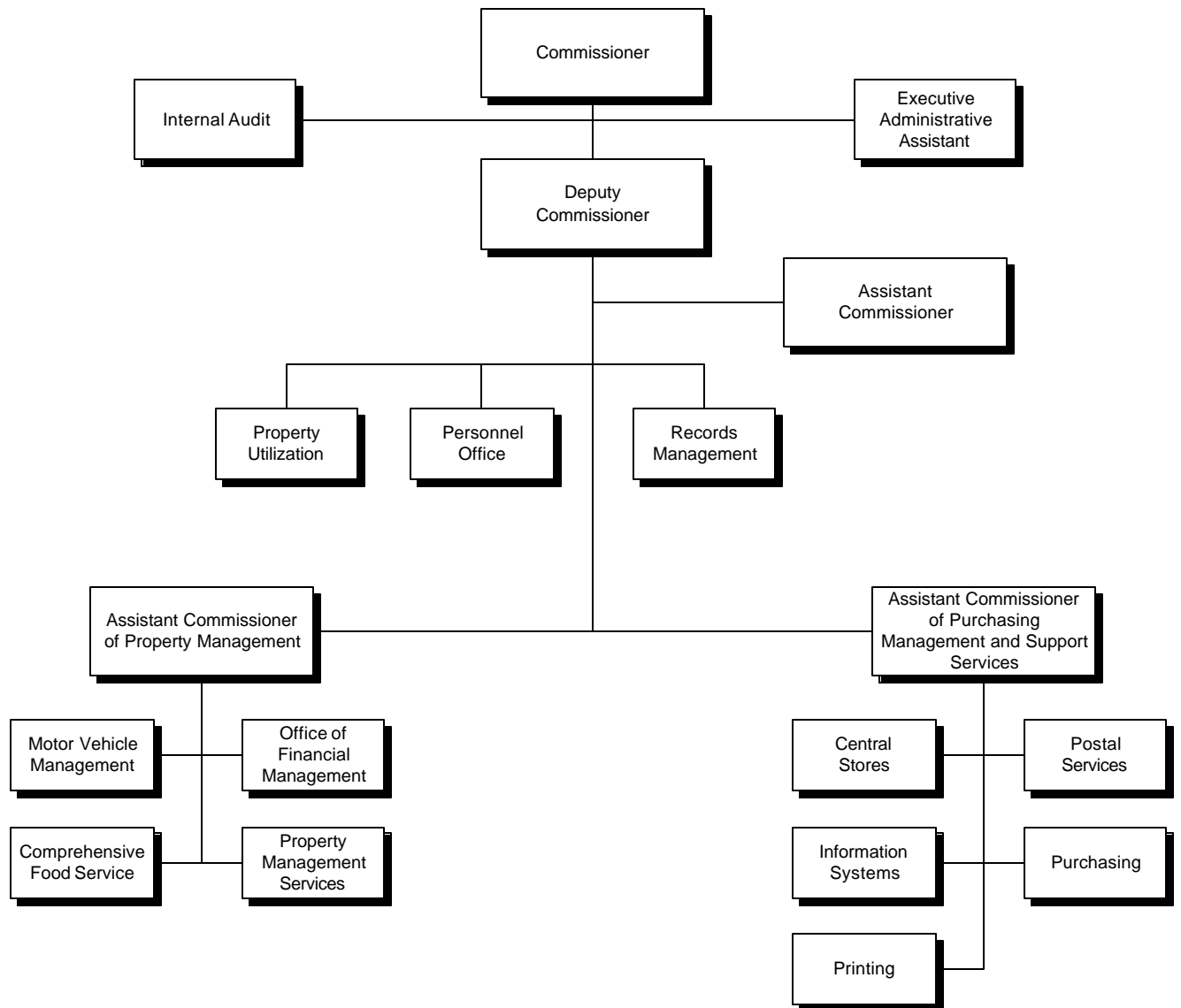
ORGANIZATION AND RESPONSIBILITIES

The Department of General Services was created by the General Assembly in 1972 by *Tennessee Code Annotated*, Section 4-3-1101. The department is responsible for coordinating and administering "the state's purchases, personal properties, printing and motor vehicle facilities, surplus property, postal services and general public works services, and will provide for state agencies all additional support services which are not assigned by law to specific departments." The primary location of department staff is in the William R. Snodgrass Building in Nashville, although some divisions are located elsewhere in Nashville. The printing operation is in the basement of the Andrew Jackson Building; the Records Management facility is on Cowan Street; Motor Vehicle Management is on Charlotte Avenue; and Central Stores, Property Utilization, and Comprehensive Food Services are located on Centennial Boulevard in west Nashville. The department also operates surplus property warehouses in Dandridge and Jackson.

The commissioner directly oversees the Office of Internal Audit and the deputy commissioner. The deputy commissioner is responsible for the divisions of Personnel, Property Utilization, and Records Management, and for the three assistant commissioners. The assistant commissioner over Property Management supervises the divisions of Comprehensive Food Services, Motor Vehicle Management, Financial Management, and Property Management Services. The assistant commissioner over Purchasing Management and Support Services supervises the divisions of Purchasing, Central Stores, Postal Services, Information Systems, and Printing. The third assistant commissioner position was vacant at the time of the audit, and the responsibilities had been moved to the other assistant commissioners and to the deputy commissioner.

On May 30, 2001, the Department of General Services had a total of 545 employees. Of this number, 195 (36%) were women and 146 (27%) were minorities. The Commissioner of General Services is an *ex officio* member of the Board of Standards, the State Capitol Commission, the Public Records Commission, the State Agencies Publications Committee, and the Advisory Committee for Use of the Internet. See organization chart on page 3.

Department of General Services
Organization Chart
May 2001



Source: Department of General Services

OBSERVATION AND COMMENT

The issue discussed below did not warrant a finding but is included in this report because of its potential effect on operations of the department and other state agencies, as well as on the citizens of Tennessee.

USE OF PERSONALLY OWNED VEHICLES FOR TRAVEL ON STATE BUSINESS

According to management of the division of Motor Vehicle Management, state vehicles typically cost 20 cents per mile to operate. This compares to 32 cents per mile to reimburse state employees for the use of their personal vehicles. A 1995 study by the Governor's Office found that over a 12-month period, 1,216 state employees who drove 2,000 or more miles a month drove a total of 3,008,397 miles and were reimbursed \$722,015 for the use of their personal cars. The cost of using state vehicles for the same employees would have been \$365,886, and would have saved \$356,129. The study also identified state employees who averaged over 2,000 miles for four months or more but did not fall into the above group of 2,000 miles per month for 12 months. This group consisted of 165 employees who were reimbursed \$485,680. The cost of using state-owned vehicles for this group would have been \$235,200, for an annual savings of \$250,480.

The Department of General Services has not conducted any additional studies related to this issue. According to Motor Vehicle Management staff, individual departments are responsible for assessing their own vehicle and economic needs. Department of General Services staff meet with user agencies twice a year and inform them of the cost of using personal vehicles rather than state vehicles.

The department has not developed policies and procedures addressing the use of state vehicles because they believe this is the responsibility of the Department of Finance and Administration. Present policies do not require the use of state vehicles to conduct state business but say that "Department head authorization is required for the use of personally owned automobiles in the daily performance of duties." There are situations where it may be necessary or advantageous to allow employees to use their personal cars. There may not always be a state car available when needed, employees in rural locations may not be able to access the motor pool, and the employee may appreciate the financial benefit of reimbursement for the use of his or her own car.

The Commissioner of the Department of General Services has created an informal policy where DGS employees may be reimbursed the amount it would cost to use a state vehicle if a state vehicle is available and the employee chooses not to use it. The department will, however, reimburse employees the higher reimbursement rate when a state vehicle is not available. Directors and assistant commissioners decide when to apply the policy, and they actually use it infrequently. There is no monitoring to ensure that vehicle availability is accurately reported.

FINDING AND RECOMMENDATION

1. The state could save over \$180,000 per year by building a storage facility for electronic media

Finding

The state's records management facility on Cowan Street in Nashville has 103,000 cubic feet of storage volume, of which 72,000 cubic feet is currently occupied. This facility lacks controlled-environment storage, which is necessary for storage of electronic media (computer disks and tapes). As a result, state agencies must pay private storage companies for storing electronic media. For the eight-month period from July 1, 2000 through February 28, 2001, state agencies paid \$172,000 for this service. The annualized cost of this storage is approximately \$258,000. The Department of General Services' Records Management Division has determined that it would cost approximately \$200,000 to construct a 1,600 square foot climate-controlled vault. This translates to an annual cost of \$40,000 per year over five years, plus additional annual operating costs of \$35,000. No additional manpower would be required. Thus, the total annual costs for a state-owned media storage facility are estimated to be \$75,000, compared to the current expenses of \$258,000.

Recommendation

The Department of General Services should pursue construction of a climate-controlled vault for storage of state agencies' electronic media.

Management's Comment

We concur with the finding and recommendation. The Department of General Services should not only pursue construction of a climate-control vault for the storage of electronic records, but a state-owned Records Center facility with a HVAC system to ensure the proper storage environment for all records stored at the facility.

The Department of Finance and Administration, Capital Projects Division, hired a consultant to study the feasibility of constructing a consolidated warehouse for all state agencies who need storage space. Records Management was included in this study and several locations were proposed for possible construction. Current budget problems have continued to delay this project.

RESULTS OF ADDITIONAL AUDIT WORK PERFORMED

Print Shop

The auditors toured the department's print shop facilities in the basement of the Andrew Jackson Building, interviewed the director, and observed the operation of the various printing presses and other equipment. The division can perform layout and design of printed items and can also design Web pages. There are four satellite locations in other state buildings in the downtown Nashville area to provide additional printing and copying services to state agencies. The division compares prices with private printing operations every two years and surveys its user agencies annually.

The auditors also reviewed, "Assessment Study of the Department of General Services' Printing Operation, State of Tennessee," by C. Clint Bolte. C. Clint Bolte & Associates is a graphic arts consulting firm from Chambersburg, PA. The report is not dated, but based on information in the report, it was probably published late in 1991. One problem of the print shop discussed in this report is the size of the freight elevator to the basement location. The size of the elevator places a physical limit on the equipment that can be used in the print shop operations. Another problem noted in the report is the lack of paper storage close to the printing and copying operations. Nothing was changed as a result of the report.

Purchasing

The auditors interviewed the director of purchasing, toured the purchasing area, observed bid openings, and reviewed the process for removing vendors against whom numerous complaints have been made. Based on review of contracts and complaints, the removal process appears to be working well. Vendors that had an excessive number of complaints or were in noncompliance with a particular contract were removed from the appropriate commodity code(s). They no longer receive invitations to bid, nor would they be allowed to bid, for contracts within that commodity code, although they may still bid on contracts in other commodity codes if they are registered in others.

Property Utilization Division

Auditors interviewed the staff of the Property Utilization Division, toured the Surplus Property Warehouse on Centennial Boulevard, reviewed inventory printouts, observed the inventory database, and researched inventory discrepancy reports. Based on these audit steps, we found that the Property Utilization Division appears to be operating satisfactorily, inventory appears to be turning over in an appropriate length of time, and the inventory database appears to be complete and generally accurate.

Motor Vehicle Purchasing

There are 280 vehicles in the MVM dispatch fleet and an additional 4,886 permanently assigned to state agencies. (The Department of Safety, for example, has 1,113 vehicles assigned to it.) To identify vehicles for replacement, the department uses criteria such as mileage and maintenance cost. The department replaces dispatch vehicles through reserves and recurring revenues. Costs to replace or upgrade permanently assigned vehicles are paid for by the agency to which the vehicle is assigned. The department purchased 513 vehicles in fiscal year 2000 and 651 in fiscal year 2001. Whenever possible, vehicles are purchased in bulk to reduce costs. On occasion, MVM purchases an individual vehicle by bid when that vehicle possesses unique features (e.g., a bus to transport prison inmates). No discrepancies were noted in this area.

Motor Vehicle Maintenance

The department has instituted a number of steps to help ensure that both dispatch and permanently assigned vehicles receive needed service/maintenance. Dispatch vehicles' mileage is maintained in the FleetTracker computer system, which alerts MVM staff when vehicles are due for service. Customers obtaining a dispatch vehicle for two weeks or more are required to service that vehicle if it becomes due for service during that period. Customers may pay for service with their Fuelman card. Agencies with permanently assigned vehicles are required to submit monthly mileage reports and service dates to MVM. Agencies that fail to service their vehicles are reminded by MVM. Failure to comply may ultimately end up in a suspension of Fuelman card privileges.

When customers return a dispatch vehicle, they are questioned by MVM staff about the presence of any problems with the vehicle. Identified problems are entered into the FleetTracker computer system, and the vehicles are moved to the maintenance section for repair. Each returned dispatch vehicle is cleaned and inspected for visible damage. For serious damage, the department that used the vehicle at the time it was damaged may be required to pay for the damage. Each customer receiving a dispatch vehicle and each agency with an assigned vehicle is provided a 1-800 telephone number to call in an emergency.

The department annually inspects each piece of equipment owned by MVM, as part of the process to determine whether that equipment should be replaced. The department also surveys each department annually to determine their level of satisfaction with service provided by MVM. We inspected 25 vehicles from the dispatch fleet and found that each of the vehicles was serviced within its 5,000 mile mark, each of the vehicles was thoroughly cleaned, and none of the vehicles were damaged.

Size of the Dispatch Fleet

It appears that the department has made a reasonable effort to maintain the dispatch fleet size necessary to meet customer needs. Although the Department of General Services has not conducted a formal study to assess the appropriate size of its dispatch fleet, customer waiting lists and vehicle usage

reports provide information to determine customer needs. MVM staff reported that prior to the recent addition of 20 vehicles to the dispatch fleet, the wait averaged 20 days with an average of 25 individuals waiting for a vehicle, although they did not keep data on the length of the waiting list.

The department also monitors the amount of time dispatch vehicles are checked out. In May 2001, cars in the dispatch fleet were averaging 20 days a month of service over the previous fiscal year while passenger vans were being used 18 days a month over the same period. Auditors selected 25 dispatch vehicles for April 2001 and found the average dispatch time was 23 days out of the month. The department added 20 vehicles to the dispatch fleet in April 2001 to replace 20 vehicles that had been taken from the dispatch fleet to meet demands in the permanently assigned fleet. This addition to the dispatch fleet eliminated the waiting list for a dispatch vehicle and enabled the department to meet current customer needs. MVM staff caution that the current dispatch fleet is not sufficient to meet the needs of all employees conducting state business. Any significant increase in need for state vehicles may once again result in a waiting list for dispatch vehicles. Moreover, MVM staff stated that customer vehicle needs fluctuate, with the greatest demand occurring in the spring and summer.

RECOMMENDATION

ADMINISTRATIVE

The Department of General Services should address the following area to improve the efficiency and effectiveness of its operations.

1. The department should pursue construction of a climate-controlled vault for storage of state agencies' electronic media.

APPENDIX

TITLE VI INFORMATION

All programs or activities receiving federal financial assistance are prohibited by Title VI of the Civil Rights Act of 1964 from discriminating against participants or clients on the basis of race, color, or national origin. In response to a request from members of the Government Operations Committee, we compiled information concerning federal financial assistance received by the Department of General Services, and the department's efforts to comply with Title VI requirements. The results of the information gathered are summarized below.

The Department of General Services does not receive federal funds, but the Property Utilization Division receives federal surplus property to sell to governmental subdivisions and nonprofit organizations for use in their programs. The department reports transactions within this program but does not otherwise report to the federal government under Title VI.

The Title VI Coordinator is Sheila Simpson. Her Title VI-related duties consist of making people in the community aware of their rights, making sure the department complies with the provisions of Title VI, and making the community aware of the department's commitment to Title VI. In addition, the department conducts annual procurement training for users and vendors. The department communicates its nondiscrimination policy to its staff through training seminars, posters, and by making the policy available upon request to staff, vendors, and donees. The Purchasing Division participates in the annual Tennessee Minority Supplier Development Council Business Opportunity Fair. The department participates in annual events sponsored by the Small Business Administration, the Tennessee Department of Economic and Community Development, and the U.S. Department of Commerce, all designed to encourage minority businesses.

Prior to receiving surplus property, donees complete a form agreeing to comply with Title VI. A copy of the form is kept in each donee's file. Vendors agree to adhere to the declaration of nondiscrimination included in the Invitation to Bid. The statement is included in the *How To Do Business* booklet and on the Internet Web site. The information is provided during pre-bid conferences and included in all pro-forma contracts, requests for proposals, and invitations to bid. When the division selects vendors to receive invitations to bid, any minority vendors on that particular bid list are automatically selected. The Title VI disclosure statement is included on every solicitation sent to the general public.

The Title VI coordinator conducts an annual review for compliance and prepares a report of which the auditors obtained a copy. The report contains information on the nature and number of any complaints and states that the Property Utilization Division has provided proper orientation and any necessary materials (posters, manuals, etc.); has each donee's letter of assurance on file; and has complied with all Title VI requirements. The Department of General Services submitted its 2001-2002 Title VI Implementation Plan and its 2000-2001 Title VI Compliance Report to the Comptroller's Office on June 29, 2001, as required by statute. Copies of this information were also provided to the

Chair of the Tennessee Legislative Black Caucus Title VI Implementation Plan Subcommittee and to the Tennessee Human Rights Commission.

According to the coordinator, there has never been a Title VI complaint in the department. If problems in compliance are found, an attempt to resolve them will first be handled at the division level, although serious problems would be filed with the department coordinator. Complaints, in writing, may be filed at the division, departmental, or federal (external) level, and an appeal process is also in place. If the complainant is still unsatisfied, he or she may file with the U.S. Commission on Civil Rights. All complaints have a good probability of being resolved at the division level. According to the coordinator, the process has remedies built in so that if any question arises, it will be resolved at the lowest possible level.

**Staff of the Department of General Services by Title, Gender, and Ethnicity
As of May 2001**

<i>Title</i>	<i>Gender</i>		<i>Ethnicity</i>			
	<i>Male</i>	<i>Female</i>	<i>White</i>	<i>Black</i>	<i>Asian</i>	<i>Other</i>
Account clerk	2	7	8	1	0	0
Accounting manager	2	0	2	0	0	0
Accounting technician	3	12	13	1	1	0
Accountant	1	3	2	2	0	0
Assistant commissioner	1	1	2	0	0	0
Administrative assistant	2	17	17	2	0	0
Administrative services assistant	10	19	24	5	0	0
Administrative secretary	0	7	4	3	0	0
Internal audit director	1	0	1	0	0	0
Internal auditor	2	2	2	0	0	2
Auto mechanic	1	0	1	0	0	0
Bindery supervisor/worker	2	5	5	2	0	0
Building maintenance worker	50	0	35	14	1	0
Central stores director	0	1	1	0	0	0
Clerk	6	14	14	6	0	0
Computer operations manager	0	1	1	0	0	0
Commercial food service director	1	0	1	0	0	0
Commissioner	1	0	1	0	0	0
Custodial worker	2	7	1	8	0	0
Data equipment operator	0	1	1	0	0	0
Delta room operator	4	0	3	1	0	0
Delta room supervisor	1	0	1	0	0	0
Deputy commissioner	1	0	1	0	0	0
Data processing operator	0	1	0	0	1	0
Equipment mechanic	2	0	2	0	0	0
Equipment operator	1	0	1	0	0	0
Equipment service worker	5	0	3	2	0	0

Department Staff by Title, Gender, and Ethnicity (Cont.)

<i>Title</i>	<i>Gender</i>		<i>Ethnicity</i>			
	<i>Male</i>	<i>Female</i>	<i>White</i>	<i>Black</i>	<i>Asian</i>	<i>Other</i>
Executive administrative assistant	2	3	3	2	0	0
Executive housekeeping assistant	1	1	2	0	0	0
Facility administration director	1	0	1	0	0	0
Facility administration manager	2	0	2	0	0	0
Facility administrator	21	1	20	2	0	0
Facility contract specialist	1	0	1	0	0	0
Facility manager	1	0	1	0	0	0
Facility supervisor	15	0	15	0	0	0
Food service assistant	0	3	0	3	0	0
Food service consultant	0	1	1	0	0	0
Fiscal director	2	0	2	0	0	0
Fleet maintenance assistant	7	4	9	2	0	0
Fleet supervisor	3	1	4	0	0	0
Graphic designer	2	1	3	0	0	0
Graphic artist	1	0	1	0	0	0
Grounds worker	14	3	16	1	0	0
Heating and refrigeration mechanic	13	0	11	1	1	0
Horticultural manager	1	0	1	0	0	0
Horticulturist	1	0	1	0	0	0
Information resource specialist	5	5	7	3	0	0
Information systems analyst	7	5	11	1	0	0
Information systems analyst supervisor	0	1	0	1	0	0
Information systems manager	1	1	2	0	0	0
Information systems director	1	0	1	0	0	0
Lithographic stripper	0	1	1	0	0	0
Long distance hauler	1	0	1	0	0	0
Mail clerk	23	15	9	29	0	0
Mail services supervisor	2	1	1	2	0	0
Mail services manager	1	1	2	0	0	0
Mail services director	1	0	1	0	0	0
Mail technician	11	7	3	15	0	0
Mechanical engineer	1	0	1	0	0	0
Maintenance carpenter	2	0	1	1	0	0
Maintenance electrician	10	0	7	1	1	1
Maintenance plumber	1	0	0	1	0	0
Motor vehicle maintenance director	1	0	1	0	0	0
Motor vehicle maintenance assistant director	1	0	1	0	0	0
Offset automation specialist	0	2	2	0	0	0
Offset press operator	10	6	13	2	0	1
Personnel analyst	0	2	2	0	0	0
Personnel director	1	0	1	0	0	0
Phototypesetter	0	1	0	1	0	0

Department Staff by Title, Gender, and Ethnicity (Cont.)

<i>Title</i>	<i>Gender</i>		<i>Ethnicity</i>			
	<i>Male</i>	<i>Female</i>	<i>White</i>	<i>Black</i>	<i>Asian</i>	<i>Other</i>
Printing services administration manager	0	1	1	0	0	0
Printing estimator	0	3	3	0	0	0
Printing order clerk	0	1	0	1	0	0
Printing production manager	1	0	1	0	0	0
Printing pre-press supervisor	1	0	1	0	0	0
Printing services director	1	0	1	0	0	0
Printing services supervisor	1	1	2	0	0	0
Printing scheduler	1	0	1	0	0	0
Procurement officer	2	3	4	1	0	0
Property officer	1	0	1	0	0	0
Property representative	5	2	6	1	0	0
Property utilization director	1	0	1	0	0	0
Property utilization manager	3	0	3	0	0	0
Purchasing assistant director	1	0	1	0	0	0
Purchasing administrator	2	1	3	0	0	0
Purchasing agent	16	4	15	4	1	0
Purchasing agent supervisor	4	2	6	0	0	0
Purchasing consultant	0	1	1	0	0	0
Purchasing director	1	0	1	0	0	0
Records analyst	3	2	2	3	0	0
Records manager	0	2	1	1	0	0
Records management assistant director	1	0	1	0	0	0
Records management director	1	0	0	1	0	0
Secretary	0	2	1	1	0	0
State chief photographer	1	0	1	0	0	0
State photographer	1	0	1	0	0	0
Storekeeper	16	2	16	2	0	0
Stores clerk	1	0	0	1	0	0
Stores manager	3	0	3	0	0	0
Typewriter repair worker	2	0	2	0	0	0
Vehicle operator	8	0	4	4	0	0
Warehouse worker	2	0	2	0	0	0
Word processing operator	1	4	4	1	0	0
Totals	350	195	399	136	6	4

Total employees = 545

Department of General Services

List of vendors for FY 2001

This table lists vendors who provided services under statewide and/or agency contracts, the services provided, the amount paid, and the ethnicity of the vendor. Multiple contracts by the same vendor are combined on one line.

This information is unaudited.

Contractor	Service(s) provided	Amount	Ethnicity
3M Traffic Control Materials	License plate sheeting	\$3,191,431	Unknown
A & A Advertising Specialties	Safety promotions	25,451	Caucasian
A H Mechanical Contractors, Inc.	HVAC controls, HVAC, and plumbing maintenance	365,812	Unknown
A Plus Reprographics & Supply	Reduction and copying, paper for engineering printer	64,185	Caucasian
A to Z Marketing, Inc.	State of TN lapel pins	7,000	Caucasian
AAA Maintenance	Painting	277,073	Caucasian
Aamvanet, Inc.	System monthly fee and charges	600,000	Unknown
AB Dick Multigraphics	Multilith and offset press maintenance	2,733	Caucasian
Abatar Institutional Food Company	Snacks for resale, candy and gum	94,172	Unknown
Abbot Laboratories, Inc.	TDX analyzer test kits, drug reagents, lab supplies	87,917	Unknown
ABC Computer Learning	Training supplies	8,250	Caucasian
ABC Services	Janitorial services	410,730	Caucasian
Access Communications, Inc.	Alarm system monitoring	3,900	Caucasian
Accuimage, LLC	Scanner maintenance	5,238	Caucasian
Accu-tech Corporation	Data cable	31,600	Unknown
Accu-weather, Inc.	Weather database access	5,000	Unknown
Acety Arc, Inc.	Specialty lab gas	3,600	Unknown
Achievement Products, Inc.	Tie bars, service awards	4,000	Unknown
Acme Fire & Safety Equipment, Inc.	Fire extinguisher maintenance	15,463	Unknown
Adelphia Communications Corporation	Cable TV service	20,591	Caucasian
ADS Security	Security system	6,276	Unknown
ADT Security Systems, Inc.	Alarm system monitoring, security system, panic alarm system, burglar alarm monitoring	42,582	Caucasian
Advance Survey Equipment Service	Drafting supplies	56,175	Caucasian
Advanced Contracting and Heating	HVAC maintenance	505,613	Unknown
Advanced Electric Contractors	Electrical maintenance	30,668	Unknown
Advanced Imaging Service	Microfilming equipment and imaging equipment maintenance	156,678	Asian
Ag South	Herbicides	25,429	Caucasian
AGD Security Company	Security system monitoring	600	Caucasian
AGFA Corporation	Mapping paper and supplies	35,000	Caucasian
Agro Distribution, LLC	Fungicide	233,692	Caucasian
Ahead Headgear	Golf resale items	12,100	Caucasian
Air Quest America, Inc.	HVAC maintenance	215,776	Caucasian
AJ Chemical Lubricants & Equipment	Floor stripping compounds	25,184	African-American

Contractor	Service(s) provided	Amount	Ethnicity
A-L Compressed Gases	Specialty gases	7,254	Unknown
Aladdin Temp-Rite, LLC	Retherm equipment lease, food tray system	271,612	Caucasian
Alan's Industrial Waste Service	Trash collection	600	Caucasian
Aldor Corporation	Overhead doors, building supplies	67,003	Caucasian
All Brite Inc. Signs and Rentals	Portable toilet lease	7,740	Unknown
All Commercial & Residential	Window cleaning service	7,355	Caucasian
Alley Cassety Brick	Portland cement	1,800	Caucasian
Allie Brothers Uniforms, Inc.	Slacks	14,620	Caucasian
Allied Industrial Electronics	Fire alarm system maintenance, fire alarm system	199,883	Caucasian
Alltel Supply, Inc.	Analog telephone sets	23,716	Caucasian
Almar Lawn & Landscape	Mowing service	5,220	Caucasian
Always On Line	Telephone answering service	18,583	Caucasian
AM/PM Pumping Service	Grease tank pumping	24,650	Caucasian
Ambrose Printing Company	Printing and folding	4,580	Unknown
Amdahl Corporation	Maintenance of disk drives, mainframe processors	7,790,556	Unknown
Amercare Products, Inc.	Barber & beauty supplies	3,661	Asian
American Business Supplies, Inc.	Printer receipt for state parks, data processing supplies	27,007	Caucasian
American Electrical, Inc.	Perimeter light repair	32,867	Unknown
American Forestry Service Company	Lifting and packaging tree seedlings	264,408	Hispanic
American Hotel Register Company	State park items	6,220	Unknown
American Media, Inc.	Video	5,009	Unknown
American Munic. Supply Company	Tools for fire fighting	16,112	Unknown
American National Skyline, Inc.	Window cleaning services	17,120	Caucasian
American Paper & Twine Company	Aluminum pans, liners, office supplies, flatware, wrapping material, paper products, cleaning compounds, liquid soap	4,129	Caucasian
American Reprographics, Inc.	Plans printing, blue line printing services, offset press maintenance	15,225	Caucasian
Ames Color File	Laser inkjet labels	37,000	Unknown
Anacomp Inc.	CD-ROM system, microfilm maintenance	289,239	Unknown
Analytical Services International	Hewlett-Packard equipment maintenance	2,428	Caucasian
Anchor Tours, Inc.	Carrier service	242,700	Caucasian
Angelica Textiles Services Group	Laundry services	96,000	Caucasian
An-Jen Company	Janitorial services, drink vending, custodial services	4,145	Indian
Annie Mechanical Maintenance	Pumping station repair; electrical, door locking system, and tunnel lighting maintenance	111,556	Unknown
Answer Quick	Telephone answering service	7,458	Caucasian
Apex Software	CAAS IV software	13,000	Caucasian
Appalachian Commercial Cleaning	Janitorial services	8,646	Caucasian
Application Oriented Designs	Low-income tax credit system	12,157	Hispanic
Applied Digital Solutions	Call management information system	269,485	Other
Aptec NRC, Inc.	Radiation detection campaign	117,125	Caucasian
Arch Wireless	Pagers	12,678	Unknown
Archer Air Conditioning Service Company, Inc.	Boiler and cooling equipment maintenance, HVAC maintenance	74,275	Unknown
Arjo, Inc.	Cleaner/disinfectant, equipment repair	17,322	Unknown

Contractor	Service(s) provided	Amount	Ethnicity
Arrow Tech, Inc.	Dosimeter	55,800	Caucasian
Asco Sanitation	Solid waste pickup	420	Caucasian
Aspen Aerials, Inc.	Annual unit inspections	16,250	Caucasian
Asplundh Tree Expert Company	Brush trimmer lease	397,427	Other
Associated Supply Company	Shirts for park rangers, low quarter footwear, work boots, blazers, ties, vests, footwear, uniforms	111,890	Caucasian
Astoria-Pacific, Inc.	Alpkem galactose kits	126,984	Caucasian
AT&T	Toll-free service for "Do not call"	178,596	Unknown
Atlantic Envelope	Envelopes, double window	120,700	Unknown
Atlantic Turbines International	Aircraft engine overhaul	525,000	Unknown
Auburn Metrology Lab, Inc.	Service monitor maintenance	7,440	Caucasian
Auto San, Inc.	Deodorizing service	4,664	Caucasian
Auto Trim Design of Nashville	Pursuit vehicle equipment installation	17,500	Indian
Automated License Systems, LLC	Point of sale device service	682,250	Caucasian
Automated Mailing & Shipping	Folding machine maintenance	1,488	Caucasian
Automated Visual Communications	Printers and plotters, substations, automated testing device maintenance	92,750	Unknown
Automated Weather Specialties	AWOS maintenance	218,700	Caucasian
Avaya, Inc.	Call center management	4,951,602	Unknown
AVR Sonovation	FM transmitter repair	15,841	Caucasian
B & A Construction Company, Inc.	Tree trimming, stump removal, mine closing, street reclamation	1,000	Caucasian
B & C Bus Transportation, Inc.	Student activities busing	20,750	Caucasian
B & D Equipment Company, Inc.	Reclamation at Butcher Creek	275,000	Caucasian
B and K Advertising Specialties	Plastic badges	12,000	Unknown
B P Mechanical Service, Inc.	HVAC maintenance	1	Caucasian
Baltimore Painting & Decorating	Replace roof structure	7,300	Caucasian
Barker Brothers Waste, Inc.	Solid waste collection, emergency trash removal, waste compactor service, waste pickup, trash collection, garbage pickup	94,653	Unknown
Beaman Automotive Group	Repair wrecked vehicles	147,525	Caucasian
Beaty Feed & Hardware Company	Agricultural supplies	1,807	Unknown
Beckman Coulter, Inc.	Equipment maintenance	4,313	Caucasian
Becton-Dickinson Diagnostic Instruments	Bactec 460 TB systems	42,204	Unknown
Bell & Howell Mail/Processing	Mailroom inserter equipment maintenance and repair; camera, microfiche reader, and scanner maintenance	112,816	Unknown
Belleville Shoe Manufacturing	Lightweight boots	30,250	Caucasian
Bellevue Patrol & Security	Security, unarmed security guard, uniformed security guard	320,540	Caucasian
Berk Industries, Inc.	Label printers	10,980	Unknown
Best Impressions	Printing	10,000	Caucasian
Better Business Equipment Nashville	Check copier	13,080	Unknown
Bi-Medical, Inc.	Vacutainer tubes	3,000	African-American
Biomedical Repair Service	Hematology analyzer	11,060	Caucasian
Biomerieux, Inc.	Vitek system 60/CCI maintenance, assay system service agreement, API test strips, pathogen identification kits	61,503	Unknown

Contractor	Service(s) provided	Amount	Ethnicity
Bio-Rad Laboratories	HIV-1 test kits, lav eia enzyme kits	253,703	Caucasian
Biowhittaker, Inc.	Lab culture cells	14,149	Other
Biscom, Inc.	Fax server maintenance	3,773	Caucasian
Black Box Network Service, Inc.	Electronic key upgrades, telephone system	960,654	Unknown
Blauer Manufacturing Company	Fur caps	3,000	Unknown
Blue Line Construction	Building maintenance	19,785	Unknown
Boart Longyear	Core drilling and soil sampling supplies, mine drill bit resetting	49,300	Caucasian
BOC Gases	Specialty gases, industrial gases	15,272	Unknown
Boggs Municipal Services, Inc.	Pumping station repair	7,920	Caucasian
Bolivar Antenna	Satellite reception at state parks	13,423	Caucasian
Botach Tactical	Discount audio	40,000	Other
Bradley Farmers Cooperative	Agricultural supplies	3,162	Unknown
Brandon A. Suggs	Maintenance of boating access area	38,040	Unknown
Brim's Snack Food	Chips for commissary	47,840	Unknown
Brooks Distribution Company	Barber & beauty supplies, specialty foods, personal sanitary products, birth control pills and devices	88,726	Asian
Broom Construction Company	Reclamation	5,500	Unknown
Brown Printing Company	Printing services	15,196	Caucasian
Browning Ferris Industries	Trash removal, dumpster rental	208,390	Unknown
BSEM Company	Eggs for resale	100,000	Unknown
Bucyrus Blades, Inc.	Snow plow and grader blades	2,700	Caucasian
Building Services Concepts, Inc.	Janitorial services	3,380	Caucasian
Bull HN Information Systems, Inc.	Software	394,000	Unknown
Burks Beverage, L.P.	Soft drinks	7,500	Caucasian
Burrells Press Clipping Service	Clipping service	22,056	Unknown
Business Information Systems, LLC	Software support	13,365	Caucasian
Button Fire Extinguisher Sales	Fire extinguisher maintenance	7,770	Caucasian
Byler Lumber Company	Survey stakes and hubs	7,600	Caucasian
C & GM Urban Electric, Inc.	Electrical repairs, electrical maintenance	28,978	Caucasian
C&S Heat, Air, & Electrical	HVAC installation	10,000	Unknown
C.P.C.	Locks and repairs, keys	243,150	Caucasian
Call One, Inc.	Telephone headsets	149,160	Caucasian
Callaway Building Products	Concrete, rapid setting concrete	7,000	Unknown
Callaway Golf	Golf resale items	24,000	Other
Campbell Blueprint & Supply	Paper for engineering printer	1,000	Unknown
Campbell Well Drilling, Inc.	Well drilling	38,700	Caucasian
Canberra Industries, Inc.	Gas flow meter maintenance	3,600	Unknown
Capitol Chevrolet	Wrecked vehicle repair	222,220	Caucasian
Capitol Systems, Inc.	Mailroom equipment and postal system maintenance	5,974	Caucasian
Caravan Packaging Corporation	Aluminum pans	5,781	Caucasian
Carolina Door Controls, Inc.	Automatic door maintenance	5,863	Caucasian
Carolina Emblem Company, Inc.	Utility caps	7,200	Unknown
Carrier Corporation	HVAC maintenance	106,723	Unknown
Carso, Inc.	Agricultural supplies	31,902	Caucasian
Carter-Wallace, Inc.	Enzyme assays	4,511	Unknown
Cash Register Sales Company, Inc.	Cash registering systems	28,800	Unknown
Catalina Air, Inc.	Airplane chartering services	553,203	Caucasian
Cates Maintenance Company, Inc.	Washing machine and dryer repair	17,561	Unknown

Contractor	Service(s) provided	Amount	Ethnicity
Central Communication & Electrical, Inc.	Satellite communication service	70,008	Caucasian
Centurytel of Adamsville	PBX unit	65,632	Unknown
Certified Generator Service	Emergency generator repair, planned generator maintenance	24,435	Caucasian
Certified Maintenance Service	Janitorial services	20,000	Asian
Chandler Greenscapes	Landscape maintenance	47,608	Caucasian
Charles B. Dyer Company, Inc.	Collar insignias	8,792	Unknown
Charter Communications	Cable services	8,784	Caucasian
Chase-Away	Spider eradication	9,600	Caucasian
Chatham Knitting Mills, Inc.	Clothing	4,000	Unknown
Chattanooga Coca-Cola Bottling Company	Soft drinks for State park	9,215	Unknown
Cherokee Electric, Inc.	Electrical maintenance	51,423	Caucasian
Choicepoint Business & Govern.	Database service	9,400	Other
Chris Scivillo	Barcode scanner	27,213	Other
Cillo	Aluminum sulfate	8,712	Caucasian
City Fire Extinguisher Company	Fire extinguisher inspection and repairs	5,457	Unknown
Clarksville Internet Services	Internet service	11,280	Caucasian
Classic Cleaning	Tile floor maintenance, janitorial services	11,227	Caucasian
Cleaning Company of America	Janitorial services	3,850	African-American
Clement Safety Equipment	Carbon monoxide dosimeter	11,247	Unknown
Cleveland Tire Center, Inc.	Tire retreading services	107,000	Unknown
Cliffhanger Building Maintenance	Clean windows/floors/carpets	25,626	Caucasian
Climer Veterinary Service	Veterinary inspectors	13,025	Caucasian
Clothes Made From Scrap, Inc.	Motorcycle safety promotional items	15,000	Caucasian
Coca-Cola Bottling Company Consolidated	Soft drinks, post mix	224,149	Caucasian
Coca-Cola Bottling Company of Memphis	Soft drinks	106,540	Unknown
Coca-Cola Bottling Company of Union City	Sodas for commissary	63,600	Unknown
Coit Services	Cleaning for blankets and mattress pads	3,900	Caucasian
Colenta America Corporation	Darkroom equipment	1,800	Caucasian
Collegiate Promotions Corporation	Lapel pins	1,508	Caucasian
Colopast Corporation	Personal care, bedside care 8 oz. bottle	64,987	Caucasian
Columbus Galvanizing Plant	Guardrail refurbishing	66,010	Unknown
Combustion Energy Services	Steam heating and power maintenance	12,325	Unknown
Comfort Industries, Inc.	Janitorial services	69,865	African-American
Commercial Parts & Service	Dishmachine & oven maintenance	9,650	Caucasian
Commodore Medical Services	Biomedical waste pickup and disposal, medical waste removal	27,401	Caucasian
Communication Solutions	Telephone equipment and maintenance	5,140	Caucasian
Communication Systems, Inc.	Switch maintenance	17,850	Unknown
Communications & Electronics, Inc.	Two-way radio maintenance	8,063	Unknown
Communications Evolutions	Radio tower maintenance, antenna installation	102,580	Unknown
Community Rehabilitation Agency	Janitorial services, mattresses, juice concentrate, pens	86,090	Unknown
Compumed, Inc.	ECG rental	5,400	Unknown

Contractor	Service(s) provided	Amount	Ethnicity
Computech	Kodak hardware service; microfilm equipment, camera, and workstation maintenance	409,790	Caucasian
Computer Associates, Int'l.	Virtual tape devices	260,960	Caucasian
Compu-tty, Inc.	Telecommunications devices	150,000	Unknown
Consolidated Poultry	Eggs for resale	218,000	Unknown
Contractors Credit Company	Interior and exterior painting, parking lot striping	97,564	African-American
Cooks Pest Control, Inc.	Termite treatment	900	Unknown
Copy Depot, Inc.	Service for color printer; fax machine and copy machine maintenance	3,535	Caucasian
Cordage Paper of TN	Roll paper for laser printer	414,503	Caucasian
Corporate Express Imaging	Color bar labels, plotter paper and film, data processing supplies	3,944	Caucasian
Courier Printing Company, Inc.	Print newsletter and report, print magazine, publish periodical	78,058	Unknown
Covenant Cleaning Service	Grounds maintenance, janitorial services	1,650	African-American
Cox Corporation	Air conditioning and building maintenance	120,501	Caucasian
Craigs Firearm Supply	Chukka boots	9,633	Caucasian
Crains Pharmacy	Pharmaceuticals and services	6,300	Caucasian
Crawford Door Sales Company	Door repair	15,145	Unknown
Cross Gate Services	Janitorial services	86,100	Unknown
Crown Label, Inc.	Stickers for IDs	4,500	Unknown
Cryotech Deicing Technology	Highway deicer	23,700	Unknown
Crystal Clean Services	Janitorial services	800	Caucasian
Crystal Springs	Bottled water	925	Asian
CTC Analytical Services, Inc.	Oil analysis service	70,000	Caucasian
Culligan	Drinking water	882	Caucasian
Cumberland Services	Grounds maintenance, janitorial services	2,500	Caucasian
Cummins Cumberland, Inc.	Emergency generator, generator preventative, and generator maintenance	90,263	Unknown
Currie, Peak, and Frazier, Inc.	Pen-based computers	50,000	Caucasian
Curtis Cleaning Services	Janitorial services	1,110	African-American
Custom Climate	HVAC maintenance	6,500	Caucasian
Custom Fit, Inc.	Kodak/RMD/Charlet	14,000	Caucasian
Custom Promotions	Safety education promotions	15,000	Caucasian
Custom Telemessanging	Telephone answering service	16,909	Caucasian
Custom Turf Lawn & Janitorial	Janitorial services	4,800	Caucasian
CWC Chemical, Inc.	Herbicides	45,368	Caucasian
D and J Supply Company	Items for State parks	5,000	Unknown
Dairypak	Milk cartons	280,000	Caucasian
Danka Office Imaging Company	Digital printer and supplies, copier maintenance, photocopier/ duplicator, copier, high speed copier	509,665	Caucasian
Data Management Company, Inc.	Typewriter repair/services	1,600	Caucasian
Database Technologies, Inc.	Research services	18,600	Caucasian
David Scott Bailly	Massage therapy inspections	21,155	Caucasian
Davis Fire Protection	Fire extinguisher testing and service	15,985	Caucasian
Dawn of Hope, Inc.	Grounds maintenance, janitorial services	7,350	Caucasian
De Angelo Brothers, Inc.	Herbicides	45,429	Caucasian

Contractor	Service(s) provided	Amount	Ethnicity
Delta Exterminating	Termite control services	4,000	Caucasian
Delta Promotions, LLC	Black line printing	25,000	Caucasian
Dennis Paper Company	Copy paper, paper items, computer paper	81,600	Unknown
Denny's Lawn Care	Mowing, access area maintenance	300	Caucasian
Dickens Supply, Inc.	Pellet salt	2,460	Unknown
Deslauriers, Inc.	Cylinder molds	2,700	Unknown
Diagnostic Imaging of Tennessee	X-ray maintenance service, X-ray film and supplies	16,748	Unknown
Diedrich Drill, Inc.	Core drilling and soil sampling supplies	8,700	Unknown
Digital Business Machines, USA	Envelope printing press	40,000	Caucasian
Digital Link/Atlanta	Mapping paper and supplies	60,600	Caucasian
Digital Office Services, Inc.	Embossing machine repair	3,520	Caucasian
Dillingham & Smith Mechanical	HVAC and plumbing contracts on Executive Residence, plumbing maintenance	1,501,303	Caucasian
Dinex International, Inc.	Moving services	107,467	Caucasian
Disk O Tape, Inc.	Cleaning cartridges	6,250	Caucasian
Diversified Storage Systems	Color bar labels, storage system software, automated file maintenance	7,802	Unknown
DLT Solutions, Inc.	Bond paper	30,208	Caucasian
D-Lux Screen Printing, Inc.	Anti-theft inspection decals	6,000	Caucasian
Double Envelope Corporation	Envelopes for ITB	12,991	Unknown
Douglas & Biggs Custom Binding	Binding of publications	33,800	Caucasian
Dr. Cleangood	Janitorial services	6,600	Caucasian
Dunbar Armored	Bank deposit pickup	5,244	Caucasian
Dunbar Industries	Knives & blades	3,373	Caucasian
Duron Paint & Wallcoverings	Paint brushes and accessories	600	Caucasian
Duty Gear Uniforms	Footwear	600	Caucasian
Dynamic Security, Inc.	Security guard services, guard and security services	438,065	Caucasian
Eagle Group, Inc.	Uniforms	193	Unknown
Earl Dudley Associates, Inc.	Software upgrade	22,800	Unknown
East Tennessee Freezers & Coolers	Refrigeration equipment maintenance	4,410	Caucasian
Eastman Kodak Company	Microfilm equipment maintenance	11,490	Unknown
Echostar Satellite Corporation	Satellite receiver	1,558	Caucasian
Eco Services, Inc.	Solid waste, garbage collection	25,522	Caucasian
Educational Marketing System	Copier maintenance and supplies, video tapes	44,704	Unknown
EG & G Wallace, Inc.	Neonatal TSH kits, TSH system maintenance	218,776	Caucasian
EGL Consultants	Waste water testing	10,160	Caucasian
Electronic Photo Controls, Inc.	Printer maintenance	6,860	Caucasian
Elliott Data Systems, Inc.	Card embosser maintenance	1,650	Unknown
Elsten Security Services	Cameras, lenses, installation	5,450	Caucasian
EMAG Solutions, LLC	Cleaning cartridges	10,668	Unknown
EML, LLC	Service monitor maintenance	2,600	Caucasian
Empire Chemical Supply Company, Inc.	Janitorial services	11,160	African-American
Emtech Laboratories, Inc.	Earmolds	3,450	Unknown
Enco Materials, Inc.	Portland cement, concrete patching material	32,000	Unknown

Contractor	Service(s) provided	Amount	Ethnicity
Environmental Response, Inc.	Medical waste disposal, disposal of chemical waste	32,281	Caucasian
Environmental Termite & Pest	Termite control	700	Unknown
Environmental Testing, Inc.	Water and waste testing, wastewater testing	9,736	Unknown
Enviroworks, Inc.	Water plant repairs, sewer plant repairs	82,700	Caucasian
Erdas, Inc.	Software support	2,000	Unknown
ESI Companies, Inc.	Fire alarm system maintenance	18,333	Unknown
Euclid Spiral Paper Tube Company	Foil paper	15,342	Caucasian
Everett Painting	Painting and repairs	33,968	African-American
Everquip, LLC	Sprinkler system repair	45,000	Unknown
Express Digital Images	Display prints	17,938	Caucasian
Fair Way Services	Maintenance of access area, janitorial services, grass mowing	69,261	Unknown
Fashion Seal Uniforms	Smocks, lab coats, jackets, uniforms	18,750	Caucasian
Fashion Star, Inc.	Welcome center uniforms	22,000	Unknown
Fay Portable Buildings, Inc.	Portable toilet rental, monthly rental	4,400	Caucasian
Feicke Web, Inc.	Newsletter	54,000	Caucasian
Fil-Cert, Inc.	Safety cabinet certification	22,085	Caucasian
First Service Contractors	Janitorial services	8,340	African-American
Fisher Scientific, LLC	Lab supplies	2,174	Other
Fitts Piano Service	Piano tuning	5,111	Unknown
Flav O Rich, Inc.	Milk products, ice cream	35,026	Unknown
Flex-o-lite, Inc.	Glass beads	93,900	Other
Flink Company	Saltspreaders, utility type spreaders	300,000	Caucasian
Floied Fire Extinguisher & Steam Cleaning Company	Hood/Kitchen cleaning	19,155	Unknown
Flowtronex PSI, Inc.	Pumping station maintenance	8,285	Caucasian
Fontaine Truck Equipment Company	Security covers for pick-up trucks	50,000	Unknown
Footjoy	Golf resale items	103,600	Unknown
Ford Motor Company	2000 Lincoln Navigator	8,232	Unknown
Foremost Mobile	Drilling machines and accessories	29,000	Caucasian
Forest Seed Products Company	Seed	8,989	Unknown
Foster Enterprises, Inc.	Janitorial services	6,930	African-American
Franklin Services	Maintenance of burster/detacher	600	Caucasian
Freddy's Interior Cleaning	Janitorial services	1,500	Caucasian
Freedom Corporation	Barber & Beauty Supplies	1,194	Caucasian
Frisco Bay Industries, LTD	Traffic management systems	325,000	Caucasian
Fujirebio America, Inc.	Serodia-TP-PA tests	17,201	Asian
Full Line Maintenance, Inc.	Janitorial services	6,840	Unknown
Furrow-Justice Machinery Corporation	Relife of John Deere dozers	217,936	Unknown
G T Distribution, Inc.	Equipment bags, holsters, vehicle partitions, specialty impact munitions, rechargeable flashlights, badges, nylon outer belt gear, shotgun mounts, body armor, lights and sirens, ammunition, footwear	231,124	Unknown

Contractor	Service(s) provided	Amount	Ethnicity
Gallaher & Associates, Inc.	Security system maintenance, fire alarm repair, fire alarm and door alarm system repair	51,450	Unknown
Garnet Laboratories, Inc.	Water treatment service	21,000	Unknown
General Supply Corporation	Tools for fire fighting	4,950	Unknown
Genesis II, Inc.	Surgical materials, surgical dressings	14,328	African-American
Genesis System Corporation	Software for birth certificates	13,398	Caucasian
Gen-Probe	Lab tests for gonorrhea, culture test, TB tests	926,188	Unknown
Gentry Coach Company, Inc.	Commercial carrier services	351,900	Caucasian
Genuine Electric, Inc.	Electric maintenance	10,750	Caucasian
GEO Access, Inc.	Software annual service fees	19,586	Caucasian
Geoghegan Brothers Company	Food thickener, dietetic foods	27,103	Unknown
Geographic Data Technology, Inc.	Dynamap/2000 version 7.2	1,980	Caucasian
Georgia Mountain Water of Athens	Drinking water	882	Caucasian
Getinge/Castle, Inc.	Autoclave service, lab supplies	2,130	Caucasian
Getronics	Mainframe equipment maintenance	107,916	Caucasian
Giles Fire Protection Company	Sprinkler system repair	10,340	Unknown
Gleem Paint Center	Paints	7,826	Caucasian
Global Supply & Service Company	Window cleaning	8,560	Caucasian
GLR Corporation	Lawn care	2,535	Hispanic
GMAC Leasing Corporation	Lease 2000 Cadillac Deville	10,000	Unknown
Golden Flake Snack Foods, Inc.	Chips/snacks for resale	48,112	Caucasian
Goodway Record Management	Microfilming service	5,637	Caucasian
Gordon Air Compressor Equipment Company	Air compressor maintenance	3,800	Unknown
Government Technology Service	Computer software and hardware	8,000	Caucasian
Graphic Designs Inter., Inc.	Vehicle decals	49,500	Caucasian
Grasshopper Lawn Care	Grounds maintenance	17,630	Unknown
Gray Repair Service	Mowing, grounds maintenance, pool pump repair	6,050	Unknown
Graybar Electric Company	Media converters, cable and connectors	653,235	Caucasian
Greater Knox Auto Painting	Wreck repair, wrecker service	132,900	Caucasian
Green Wave, Inc.	Loblolly pine cone harvesting	40,000	Unknown
Greene Military	Forestry uniforms	132,214	Caucasian
Greeneville Turf & Tractor	Irrigation system parts	23,000	Caucasian
Grinnell Fire Protection	Fire sprinkler system service, fire alarm inspection and repair	173,574	Caucasian
Grose Fire Protection Company	Fire extinguishers	12,849	Caucasian
GTE Wireless	Cellular phone service, cellular equipment, airtime	30,017	Unknown
Guardian Systems, Inc.	Water/sludge analysis	1,930	Caucasian
Guest Printing Company, Inc.	Printing	196,057	Caucasian
Guide Services, Inc.	Guardrail refurbishing, signposts	18,375	Caucasian
Gun Leather, Inc.	Uniforms	560	Caucasian
H M Rowe Company	Training supplies	5,000	Caucasian
Hamilton Uniforms	Waders and rubber boots, footwear, uniforms	9,000	Caucasian
Harco CPS Waterworks	Water tank inspection, cathodic protection service	6,583	Caucasian
Hardins Sysco Food Services, Inc.	Juices-thickened	16,925	Unknown

Contractor	Service(s) provided	Amount	Ethnicity
Harold Nave Company	Plumbing maintenance	5,000	Unknown
Harold Tulloch	Maintenance of access area	7,000	Caucasian
Harold's Record Shop	Satellite receiver for cabins	2,080	Unknown
Harris Communications	Telecommunications devices	450,000	Caucasian
Hawk Sales & Supply Company, Inc.	Bituminous premix	3,400	Caucasian
Hayseed Landscaping	Lawn care	16,650	Caucasian
Heathcare.com	Engine and interface engine software	20,000	Caucasian
Helena Chemical Company	Herbicides	172,476	Unknown
Helicorp	Helicopter maintenance and parts	425,000	African-American
Hemocue, Inc.	Microcuvettes	228,125	Other
Hemophilia Health Services, Inc.	Blood coagulate	60,151	Caucasian
Henderson-Chester County	Farm supplies, tire repair, animal feed	1,270	Caucasian
Henry A. Bromelkamp and Company	Technical supplies and SW upgrades	2,880	Unknown
Herculite Products, Inc.	Mattress and pillow materials	185,000	Unknown
Herring's Hydra Clean	Carpet cleaning	12,000	Caucasian
Hewlett Packard Company	Jukebox maintenance	6,720	Unknown
Hiwassee Builders	Mulch materials, survey stakes and hubs	14,240	Unknown
Hobart Corporation	Dishwasher repair	1,773	Unknown
Hollister, Inc.	Breast pump	124,674	Caucasian
Holmes Services, Inc.	Debris removal	10,500	Unknown
Holston Gases	Gases and cylinder rental, audit gas, specialty gases, specialty lab gas	33,077	Unknown
Home Aid Health Care, Inc.	Birth control pills and devices, medical/surgical instruments	19,213	African-American
Homestead Pest Control Company, Inc.	Termite control service	320	Caucasian
Horace Sullivan, Inc.	Electrical maintenance	47,900	Unknown
Hormel Healthlabs, Inc.	Food thickener	76,070	Caucasian
Household and Commercial Garbage	Solid waste collection	7,124	Unknown
Houston Fearless, Inc.	Maintenance of processor	3,700	Asian
Howard Building Service	Window cleaning	18,000	Caucasian
HTC, Inc.	Fire retardant brush coats, fire resistant clothing	84,561	Caucasian
Hue Counts Photography	Photography for students	4,852	Caucasian
Hydro Chemicals, LLC	Water treatment service	3,115	Caucasian
I C S	Barber & beauty supplies, uniforms, commissary items	872	Unknown
IBM Corporation	Maintenance and repair of AS400, laser printers, maintenance of communications controllers, mainframe tape devices, DASD configuration, mainframe support, sysplex timer for multistation access unit, printers and devices, instructional computers	4,656,465	Unknown
Ice Ban America, Inc.	Liquid de-icer	45,200	Caucasian
ICN Dosimetry Service	Film badge service	4,200	Other
Idexx Distribution Corporation	Lab tests	200,370	Other

Contractor	Service(s) provided	Amount	Ethnicity
IFR Americas, Inc.	Service monitor maintenance, test equipment calibration	1,360	Unknown
Ikon Nashville	Copier rental and maintenance, risograph maintenance, engineering printing system	170,782	Caucasian
ILS International Library System	Software maintenance	5,130	Caucasian
Image Awareness	Safety education promotional items	18,750	Unknown
Imaging Solutions & Services	Software for microview, microfilm supplies and processing	1,371	Caucasian
Imperial Sales Company	Specialty food	1,000	Hispanic
Industrial Cleaning Tech	Mowing, carpet cleaning	2,500	Caucasian
Infolab, Inc.	Lab supplies	5,422	Unknown
Innovative Control Systems, Inc.	Energy management	34,925	Caucasian
Institutional Distributors, Inc.	Specialty food, staple groceries, food items, cereals, dietetic foods	27,870	Caucasian
Institutional Wholesale Company	Specialty food, frozen foods	28,720	Unknown
Instrument & Equipment Company	Hospitality management	23,403	Caucasian
Instrumentation Laboratory	Lab instruments	1,075	Unknown
Integrated Communications	Airtime, radio and cell phone installation	1,944	Caucasian
Interface Security System, LLC	Security system parts	20,000	Caucasian
Intergraph Corporation	Hardware and software support	265,000	Unknown
Intermedia	Cable TV at state park	24,810	Unknown
International Business Systems	Offset machine supplies	765	African-American
International Shaving Systems	Barber & beauty supplies, personal sanitary products	85	Hispanic
International Systems of America	Fire alarm system maintenance	231,071	Caucasian
International Writing Institute	Training supplies	19,550	Caucasian
Interstate Brands Corporation	Specialty food, bread	360	Unknown
Interstate Mechanical Contractors	Plumbing services	42,460	Unknown
Interstate Security Agency, Inc.	Security at Oak Ridge	22,680	African-American
Invensys Building Systems	HVAC maintenance, energy management	78,822	Unknown
Irene Vogel	Veterinary inspectors	11,376	Hispanic
Iron Horse Safety Specialties	Traffic vests	5,000	Caucasian
Izod Club	Golf resale items	73,000	Caucasian
J D's Klean Service	Janitorial services	6,000	African-American
J H Churchwell Company	Uniforms for TWRA	15,000	Caucasian
J.B. Arnold Company	Excavation & hauling	2,000	Unknown
Jacksons Septic Tank Cleaning	Food service equipment service	10,800	Caucasian
Jeff & Kathy Carson Construction Company	Renovation	85,000	Caucasian
Joe Culp	Termite control	1,100	Caucasian
Joe Paulk Company	Bedside care 8 oz. Bottle	5,472	Unknown
John M. Warren, Inc.	Measuring wheels	9,500	Caucasian
Johnny Fine & Sons Body Shop	Repair wrecked vehicles	67,205	Caucasian
Johnson Controls, Inc.	HVAC and control system maintenance, centravac machine inspection, refrigerant installation & removal, AC/heating service, energy management, card access system	509,179	Unknown
Jostens Printing & Publishing	TSB school yearbook, printing and binding	26,812	Unknown

Contractor	Service(s) provided	Amount	Ethnicity
Justice Packaging Corporation	Barber & beauty supplies, commissary items	296	Unknown
K & N Painting Company, Inc.	Painting and repairs	80,885	Unknown
K & S Associates, Inc.	Radiation detection instruments	13,328	Caucasian
K J Law Engineers, Inc.	Pavement/friction tester upgrade	198,480	Caucasian
Kay Uniform Company	Postal uniforms, uniform shirts, motorcycle safety promotional items, footwear, restricted uniforms	238,531	Unknown
Kayco	Dimple tray	4,752	Unknown
KCI USA, Inc.	Bed & mattress lease	76,790	Caucasian
Keeling Company	Irrigation system parts	47,500	Caucasian
Kelltech Field Service Corporation	UPS systems maintenance	3,500	Caucasian
Kennametal, Inc.	Snow plow and grader blades	79,575	Unknown
Kennedy Septic Tank Service, Inc.	Port-a-toilets	864	Caucasian
Kentucky Lake Ecological Services	Maintenance of access area	12,960	Unknown
Key Fire Protection, Inc.	Fire sprinkler system service	8,135	Caucasian
Kincaid Electric	Mowing service, tunnel lighting maintenance	18,135	African-American
Kingston Sewer & Septic Drain Company	Pump grease traps	3,600	Unknown
Kleen-tex Services	Janitorial services	12,120	Caucasian
Knott Foods, Inc.	Snack cakes	74,782	Unknown
Knoxville Coca-Cola Bottling Company	Soft drinks	78,969	Caucasian
Kofile, Inc.	Maintenance	25,379	Caucasian
L B Foster Company	Railroad steel rail (used)	70,000	Unknown
Kotler Exterminating Company, Inc.	Pest control (pigeon)	715	Caucasian
Kraft Power	Construction equipment and maintenance	9,000	Unknown
Kramm Enterprises	Roofing at state park	23,000	Caucasian
Kraus Model Cleaner	Linen service, laundry services	187,964	Unknown
Kustom Signals, Inc.	In-car cameras, radar parts	636,667	Caucasian
KY-TN Charters, LLC	Bus lease	6,250	Caucasian
Labor & Safety Solutions, Inc.	Door repair	82,000	Caucasian
Laboratory Supply Company, Inc.	Reagents and supplies, glucofilm test strips, medical/surgical instruments and supplies, surgical dressings	63,780	Unknown
Labvantage Solutions	LIMS software	25,000	Asian
Lachar X-Ray Company	X-ray equipment maintenance	6,450	Caucasian
Laird Plastics, Inc.	Scrap plastic trade-in	5,885	Unknown
Landauer, Inc.	Film badges	3,542	Unknown
Lanier Worldwide, Inc.	Maintenance of recording equipment and dictating machines	11,458	Unknown
Larkins Communications, Inc.	Single line telephones	47,432	Caucasian
Larry Smith Dozer Work	Heavy equipment & operation	7,150	Unknown
Lassiter Enterprises	Seed	6,364	Caucasian
Law Enforcement Equipment Company	Specialty impact munitions, ammunition	19,128	Unknown
Lawnlords	Lawn care	7,500	Unknown
Layne Funeral Home	Burial emergency	47,579	Caucasian
Leap Software, Inc.	Software license	28,525	Unknown
Leatherwood, Inc.	Marble springs and structure	64,000	Caucasian

Contractor	Service(s) provided	Amount	Ethnicity
Lebanon Chemicals, Inc.	Ice melt pellets, WWTP chemicals, chemicals for pools, vacuum cleaners, bags and sacks, flatware, wrapping material, institutional cleaning compounds, disinfectants and deodorants, liquid soap, beauty supplies	57,427	Caucasian
Lemasco, LLC	Grounds maintenance	115,765	Caucasian
Lender Support Systems, Inc.	Software support	2,500	Caucasian
LEO Electron Microscopy, Inc.	Scanning electron service	16,564	Caucasian
Leslee Scott, Inc.	Footwear	11,200	Caucasian
Lewis Landscaping & Janitorial	Grounds maintenance	15,990	Caucasian
Lifespan Services	Getting started (training manual), training supplies	27,110	Caucasian
Linsco, Inc.	Forms holders	9,000	African-American
Little Blessing Lawn Care	Lawn service	3,400	African-American
Livingston Janitorial Services	Janitorial services	53,281	African-American
Logan's Marketing	Copy machine supplies, plotter paper and film, chairs	45,064	African-American
Logic Works	Software support	1,790	Caucasian
Loomis Fargo & Company	Armored truck service	5,400	Caucasian
Lovelace Lawn Service, LLC	Lawn service	900	Caucasian
Lovelace Seed Company	Seed	3,300	Caucasian
LPA Cleaning Services	Janitorial services	3,541	Caucasian
M A Industries, Inc.	Cylinder molds	400	Unknown
M C Dean, Inc.	Electrical maintenance	255,586	Caucasian
M Hutton and Company	Radio parts and accessories	107,000	Caucasian
M S Environmental Services, Inc.	Wastewater plant operation	8,400	Unknown
Madison Academy Linen Services	Laundry service	278,656	Unknown
Maggart & Associates, Inc.	Water tank cathodic protection	4,300	Caucasian
Mail Ship Technology	Mailing accounting system maintenance and repair, label machine maintenance	22,874	Unknown
Mail Technology, Inc.	Mailroom equipment maintenance	400	Unknown
Marcum Excavating	Reclamation at Bear Creek, Cliff Springs, Jared Henry	446,000	Caucasian
Mary's Cleaning Service	Janitorial service	5,170	Caucasian
Matthews Janitorial Service	Janitorial services	72,635	African-American
Maurice Brown	Bowling pin setter maintenance	1,200	African-American
Maxfli Golf Division	Golf items for resale	48,000	Unknown
Mayberry Contracting	Maintenance of access area	7,200	Caucasian
Maynard Fixturcraft, Inc.	Kitchen equipment repair	8,040	Unknown
McCoy & McCoy, Inc.	Wastewater discharge testing	4,482	Unknown
McGraw Hill	Training textbooks, reference manuals, Dodge reporting service	11,971	Unknown
McGuire's Lawn Service	Grounds maintenance	121,030	Caucasian
Mechanical Automated Control Systems	Automated system maintenance	56,400	Caucasian
Medela, Inc.	Breast pump	50,000	Unknown

Contractor	Service(s) provided	Amount	Ethnicity
Mediasouth Computer Supplies	Computer tape cartridges, laser printer labels, typewriters, data processing supplies	205,962	Unknown
Medical Waste, Inc.	Biomedical waste disposal	4,014	Caucasian
Megg Associates, Inc.	Software for Central Repository	26,000	Caucasian
Memphis Security, Inc.	Security guard services	527,896	African-American
Metro Weather Service, Inc.	Weather information service	1,500	Caucasian
Meyer & Company	Overhead hoist inspection	2,790	Unknown
MFA Petroleum Company	Marine gasoline, gasoline and diesel fuel	108,500	Other
Miami Systems	"Your Health Network" newsletter, laser printer labels, boat renewal printing & mailing	85,887	Unknown
Michael W. Wilson	Wastewater treatment	6,400	Caucasian
Micro Diagnostics, Inc.	DNA database analysis	350,000	Caucasian
Micro Digital Service	Camera equipment maintenance	6,120	Caucasian
Microfilm Access	Microfilm film	47,040	Caucasian
Micromedia Company	Scanning services, blue print processing	55,800	Native American
Microsoft Corporation	Premier technical support	90,000	Caucasian
Mid South Automatic Door	Automatic door service & repair	2,510	Unknown
Middle Tennessee Dirt Works, LLC	Sink hole repair	69,325	Caucasian
Middle Tennessee Exterminating Company	Pest control services	8,265	Caucasian
Mid-South Business Forms	Laser printer labels	11,395	Caucasian
Mid-South Emergency Light	Emergency and exit lights and installation	9,600	Caucasian
Mid-South Forest Seed	Seed	37,873	Caucasian
Mid-West Target Company	Targets for skeet range	17,400	Unknown
Mikcon Enterprises LLC	Color bar labels	12,310	Native American
Mike's Cleaning Service, Inc.	Janitorial services	71,990	African-American
Millipore Corporation	Filtration plates	17,388	Caucasian
Mining and Construction Supplies	Pellet salt	1,979	Caucasian
Mitchell's Body Shop	Repair wrecked vehicles	115,450	Unknown
MKC Enterprises	Disposal of chemical waste	17,575	Caucasian
MKG's Cop Shop	Defensive spray	5,000	Caucasian
Modern Duplicating Products	Print shop supplies, digital duplicator lease	7,560	Caucasian
Modern Software Technology, Inc.	Software	13,370	Caucasian
Moderntech SI	Microstation support, intergraph hardware and software	375,000	Caucasian
Moore Business Products	Printing, forms, sealer, decollator, mailers, detacher maintenance	280,825	Unknown
Moore Document Solutions	Processor maintenance and repair, custom forms, security forms, maintenance for decollators, detachers/stackers, and speedisealers	132,682	Caucasian
Moore's Quality Snack Foods	Chips for resale, potato chips	94,524	Unknown
Morgan Enterprises	Portfolio covers	26,000	Caucasian
Morris Office Products	Pencils	9,990	Unknown
Morristown Sprinkler	Sprinkler inspection, sprinkler system maintenance	9,990	Unknown

Contractor	Service(s) provided	Amount	Ethnicity
Motorola, Inc.	Service monitor and radio equipment maintenance, two-way radios	7,533	Other
Mountain Generator & Contr.	Generator inspection and maintenance	39,287	Caucasian
Mountain Security, Inc.	Security guard services	88,740	Caucasian
Mountaintop Marketing, Inc.	Pins, clothing, promotional items	41,800	Caucasian
Mozart Systems Corporation	Mozart software	15,000	Caucasian
Mrs. Grissom's Salads, Inc.	Specialty food	48,680	Caucasian
MTX, Inc.	MTX terminals, printers, software, monitors	152,380	Caucasian
Municipal & Commercial Uniform	Uniforms for park rangers	36,470	Caucasian
Murfreesboro Pure Milk Company	Milk & milk products	9,000	Unknown
Nashua Corporation	Copier supplies	1,000	Unknown
Nashville Blue Print & Supply	Map reductions	5,414	Unknown
Nashville Machine Company, Inc.	HVAC maintenance and repair, freezer and cooler/chiller and boiler maintenance	880,621	Unknown
Nashville Pet Products Center	Dog food	16,000	Unknown
National Association of State Parks	Smokey the Bear materials	8,195	Unknown
National Computer System	Scanner maintenance, software or hardware purchase or license	54,286	Other
National HVAC Service	HVAC maintenance	32,365	Caucasian
National Linen Service	Laundry service, linen service, shop towel services	841,020	Caucasian
National Rubber Footwear, Inc.	Footwear	13,125	Caucasian
NC Foundation for Adv. Health	Software	2,000	Unknown
Neal's Telecommunication	Telephones and accessories	11,523	Asian
Neometrics, Inc.	Hardware maintenance	62,724	Unknown
Network Associates, Inc.	Software packages	94,820	Caucasian
Nicholstone Information Packaging	Binders	8,400	Caucasian
Nike USA, Inc.	Golf items for resale	11,150	Caucasian
Nixon Power Service, Company	Emergency generator service, generator maintenance	287,834	Unknown
Nor Well Company, Inc.	Install trap primer	2	Unknown
Norrell Inc. Plastics	ABS plastic	6,260	Unknown
Norris Water Commission	Water line repair	6,400	Unknown
Nortrax Equipment Company South LLC	Relife of John Deere dozers	387,064	Other
Nova Biomedical Corporation	Electrolyte CRT11 service, Nova 13 maintenance	4,261	Unknown
Nova Custom Janitorial	Carpet cleaning, custodial services, Clean windows/floors/carpets, tile floor maintenance	52,929	Caucasian
Oce'-USA, Inc.	Copier maintenance	76,200	Caucasian
Ocoee Environmental Services	Solid waste collection	3,564	Caucasian
Ocoee River Transport	Seedling delivery	54,134	Caucasian
Office Masters	Janitorial service, groundwater protection	7,175	Caucasian
Office Ware	Color copier	32,150	Caucasian
Ollis Enterprises, Inc.	Window cleaning	3,262	Caucasian
Opex Corporation	Letter openers	29,160	Caucasian
Orchid Cleaners	Laundering	2,370	Unknown
Overhead Door Company	Overhead door maintenance	39,607	Unknown
P T S Enterprises, Inc.	Roof shingles and siding	20,670	Caucasian
Pan American Electric, Inc.	Contract on Executive Residence	11,088	Unknown

Contractor	Service(s) provided	Amount	Ethnicity
Para Scientific Company	Biological indicators	5,192	Caucasian
Paradigm 4, Inc.	Missing children system	94,534	Caucasian
Paris Post Intelligencer	Printing	2,400	Unknown
Parker and Jackson Well Drilling	Well repair, drilling	55,000	Unknown
Parkway Construction and Associates	Grouting services	35,940	Caucasian
Parkway Research Corporation	Herbicides	6,621	Unknown
Pat Matranga	Handcrafted wooden desk set	10,000	Caucasian
Payor Group/Tina Stephens	DTN weather center	53,304	Unknown
PB&S Chemical Company	WWTP chemicals, chlorine cylinders	13,580	Unknown
Pepsi Cola	Soft drinks	347,360	Unknown
Perimeter Products, Inc.	Security system parts	58,000	Unknown
Perimeter Technology	Software	3,200	Caucasian
Perkin Elmer Instruments, LLC	Gel spotting system, multi-label counter, hemoglobin screen tests, equipment, lab supplies, reagents, germanium detector and spectroscopy lab, and maintenance of lab equipment, neonatal systems, optima equipment, spectrophotometers, and instruments	959,736	Caucasian
Phillip T. Tobias	Custodial service, janitorial services	30,000	Unknown
Phoenix Fashions for Business	Sweat pants and shirts	15,000	Caucasian
Phonic Ear, Inc.	Ear system service	1,512	Caucasian
Physician Sales & Service	Glucofilm test strips	14,343	Caucasian
Picture Perfect, Inc.	Film processing	735	Caucasian
Pierce Durable Medical Equipment	Medical/surgical instruments and supplies, surgical materials	2,557	African-American
Pierce Equipment & Supply Company	Collator purchase and maintenance, collator & sticher	9,140	Caucasian
Ping, Inc.	Golf resale items	13,190	Caucasian
Pinnacle Printing, LLC	Newsletter	9,528	Caucasian
Pioneer Medical Equipment, Inc.	Mattresses	79,200	Caucasian
Pitney Bowes Software Systems	Copier maintenance and supplies, Cross Check software, mailroom equipment maintenance and repairs, mailing system, postage machine maintenance, postage meter rental	414,791	Unknown
PMI Supply, Inc.	Vacutainer tubes	6,867	Caucasian
Polaroid Corporation	Drivers' licenses	1,517,867	Unknown
Poly Systems, Inc.	Plastic slip liners, corrugated pipe liners	284,600	Caucasian
Pomeroy Computer Resources, Inc.	Microcomputers, printers and devices, LAN hardware, LAN hub, servers, desktop computers, thin client systems, internetworking equipment	365,000	Caucasian
Porter Paints	Paint brushes and accessories, paints	8,076	Caucasian
Power Equipment Company of Memphis, Inc.	Boiler equipment maintenance, excavator rental	63,000	Unknown
Power Pumping Septic Service	Pump grease traps	5,400	Caucasian
Precision Boiler Service Corporation	Hot water heater repair parts	29,713	Unknown
Precision Data Products	Magnetic tape cartridges	16,650	Caucasian
Precision Photo Laboratories	Mapping paper and supplies	2,960	Caucasian

Contractor	Service(s) provided	Amount	Ethnicity
Premier Medical Products Inc.	Surgical materials, surgical dressings, medical/surgical instruments and supplies	5,702	African-American
Premier Services Company	Janitorial services	9,000	Caucasian
Pride Enterprises	Signs	13,600	Caucasian
Priest Construction, Inc.	Lawn care	6,001	Caucasian
Prime Source Corporation	Mapping paper and supplies, offset machine supplies	15,450	Other
Princeton Softech, Inc.	DB2 Software	64,078	Caucasian
Printers and Duplicator Services	Copier maintenance, perfecting press, offset press maintenance	4,200	Caucasian
Printrak International, Inc.	Livescan station maintenance, AFIS system upgrade	358,153	Unknown
Professional Crisis Management	Practitioner certification	12,363	Caucasian
Project Adventure, Inc.	Ropes course maintenance	6,875	Unknown
Propac, Inc.	Barber & beauty supplies	2,947	Caucasian
Protection Corporation of America	Security guard service	296,723	African-American
Proxtronic, Inc.	Film badge	218	African-American
Public Affairs Technologies, Inc.	Broadcast fax service	2,100	Caucasian
Pulcir Incorporated	Survey meters	93,110	Caucasian
Purity Dairies	Ice cream, milk and milk products	2,223	Caucasian
QLS Constructors, Inc.	Lawn mowing service	46,875	Caucasian
QS Technologies, Inc.	Software support	418,823	Caucasian
QS1 Data Systems	Pharmacy software	3,790	Caucasian
Quadrum Telecommunications, Inc.	Telephone sets	111,417	Hispanic
Quality Control Consultants, Inc.	X-ray maintenance	950	Unknown
Quality Lawn Service	Lawn care	4,620	Caucasian
Queen Tree Surgery, Inc.	Tree surgery service	64,063	Unknown
Qwest/LCI	Calling card services	347,670	Caucasian
R & R Carpet Cleaning	Clean windows/floors/carpets	11,374	Caucasian
R & S Printing Service, Inc.	Printing magazine, newsletter	62,690	Caucasian
R L Polk & Company	Vina software support	8,225	Unknown
Radiation Detection Company	Film badge	236	Unknown
Ragold Corporation	Barber & beauty supplies	1,400	Caucasian
Ram Tool and Supply Company, Inc.	Rapid setting concrete	18,000	Unknown
Randy Dichtel & Associates, Inc.	Security system	11,406	Caucasian
Rapid Fire Equipment, Inc.	Fire extinguisher service	8,358	Unknown
Real Networks, Inc.	Servers	14,746	Caucasian
Red the Uniform Tailor, Inc.	Trousers	18,134	Caucasian
Remesta Medical Corporation	X-ray maintenance service	16,147	Unknown
Remline Corporation	Motorcycle safety promotional items	15,000	Caucasian
Retrieval Business Systems	Color bar labels	6,420	Caucasian
Reynolds, Inc.	Cured-in-place pipe	93,000	Caucasian
Rhodes, Lauck, & Associates	Recording system maintenance	175,000	Caucasian
Rich Printing Company, Inc.	Printing newsletter	2,714	Unknown
Rite Aid Pharmacy	Pharmaceuticals and services	39,600	Unknown
Rite Weight, Inc.	Analytical balances service	6,481	Caucasian
River City Lawn & Landscapes	Lawn care	131,780	Caucasian
Robert Clear Coal Corporation	Reclamation	130,000	Caucasian
Robert J. Young Company	Color copier	16,800	Unknown

Contractor	Service(s) provided	Amount	Ethnicity
Robert Orr Sysco	Coffee and tea for State parks, potato chips, beverages and dispensing equipment, modified foods	87,479	Caucasian
Roberts Cleaning Service	Grounds maintenance, janitorial services	10,350	Caucasian
Roche Diagnostic Corporation	Sysmex K-1000 maintenance, D&A testing kits	2,475	Caucasian
Rock City Machine Company, Inc.	Pump/motor repair & service, lawnmowers, chain saws	20,163	Caucasian
Ronald K Sine	Lease Kodak Imagelink 990D, microfilm equipment, maintenance	74,150	Unknown
Rose City Sportswear	Sweat pants and shirts	14,000	Caucasian
RUS	Linen service	3,285	Unknown
Rutherford Farmers Cooperative	Fire ant bait, agricultural supplies, herbicides	77,270	Unknown
Rye's Body Shop	Repair wrecked vehicles	62,640	Caucasian
Rymer Cleaners	Dry cleaning	5,200	Caucasian
S & H Uniforms	Motorcycle safety promotional items	15,000	Caucasian
S & S Janitor Services.	Janitorial services	10,200	African-American
S E International, Inc.	Dosimeter	21,600	Caucasian
S. M. Lawrence Company	Chiller and boiler maintenance	6,000	Unknown
Sarcom, Inc.	IBM adapter boards; 3270 type/ peripheral device maintenance	668,915	Caucasian
Scan-Optics, Inc.	Remittance processing system, scan-optics equipment	1,341,407	Unknown
Scantron Service Group	Scanner maintenance and repair	1,064	Caucasian
Scott Cleans, Inc.	Carpet and upholstery cleaning	3,256	Caucasian
Scott Systems, Inc.	Irrigation system maintenance	32,780	Unknown
Scotwood Industries, Inc.	Calcium chloride	38,000	Caucasian
SCT Services	Lawn service	3,350	Caucasian
Seco Products Corporation	Disposable dishware for high heat	25,000	Caucasian
Security 2000 LLC	Security system maintenance at Executive Residence	8,000	Caucasian
Security Equipment Company	Fire alarm system maintenance	9,310	Unknown
Security Fire Protection	Sprinkler inspection	16,380	Unknown
Securitylink from Ameritech	Alarm system maintenance	1,800	Caucasian
Seeds, Inc.	Rye seed	60,420	Unknown
Serra Chevrolet Chrysler Plymouth	Repair wrecked vehicles	35,900	Caucasian
Servicemaster Building Maintenance	Janitorial service	250	Unknown
Sewah Studios	Historical markers and repairs	51,335	Unknown
Seymour Printing	Bulletin printing	4,439	Caucasian
Shapiro Uniforms	Uniforms	80,446	Caucasian
Shelley Rubber Stamp & Sign	Self-inking stamps	3,150	Caucasian
Sherwin Williams Company	Paint brushes and accessories, paints, textured bridge paint	28,226	Unknown
Shirran Construction Company	Roofing at state park	35,000	Caucasian
Shop Equipment Specialists	Auto diagnostic equipment service	38,083	Caucasian
Shrop Construction Company, Inc.	Building maintenance	14,785	African-American
Sicalco Limited	De-icer, calcium chloride	710,725	Unknown

Contractor	Service(s) provided	Amount	Ethnicity
Siemens Building Technologies	HVAC/environmental controls maintenance, controls and fire alarm system	469,207	Caucasian
Siemens Medical Systems	X-ray machine maintenance	33,583	Caucasian
Sigma Chemical Company	Lab supplies, chemicals	13,439	Unknown
Simplex Time Recorder Company	Fire alarm/security system maintenance, fire alarm repair, time clock repair, fire/door alarm/sprinkler system	467,071	Unknown
Skaggs Uniforms	Uniforms for forestry, uniforms for park rangers, web gear for TWRA, uniforms for revenue officers, lab coats, utility jackets, lights and sirens, uniforms, restricted uniforms	202,240	Caucasian
Skycell Satellite Telephone	Satellite time, cellular airtime, satellite service	92,801	Caucasian
Smith Garden Products	Mulch materials	11,440	Caucasian
Smithson & Greene	Heavy equipment & operation, silt removal on boat ramps	9,800	Caucasian
Smotherman Plumbing & Roofing	Grounds maintenance, roof replacement	104,365	Unknown
Smyrna Police District	Specialty impact munitions, leather accessories	18,441	Caucasian
Sonitrol of Chattanooga	Monitoring service	1,400	Unknown
Sonitrol of Knox, Inc.	Security system monitoring, monitoring service	2,481	Unknown
Sonitrol of Memphis	Intrusion protection service, security system monitoring	3,942	Caucasian
Source Technologies, Inc.	Printers	157,840	Caucasian
South Supply LLC	Programmable telephones	330,057	Caucasian
Southeastern Motorcoach	Charter bus service	7,460	African-American
Southeastern Sound, Inc.	Fire alarm inspection	1,571	Unknown
Southeastern Telecom, Inc.	Voice response maintenance, PBX upgrades, voice messaging server	1,364,075	Unknown
Southern Business Communication	Maintenance of Canon MS-400, projectors, TV's and VCR's	959	Unknown
Southern Library Bindery Company	Publishing and binding	78,801	Caucasian
Southern Medical Disposal	Biomedical infectious waste pick up DPA, biomedical waste collection and disposal	10,777	Caucasian
Southern Micro Instruments	Microscopes maintenance	1,800	Caucasian
Southern Trophy House, Inc.	Service awards	2,600	Caucasian
SP Environmental Specialty	Wastewater testing	8,000	Caucasian
Spectra Services, Inc.	Chemical waste disposal	51,500	Caucasian
Spring Street Laundry & Car Wash	Laundrying services	7,866	Unknown
Sprinkler Systems, Inc.	Sprinkler system/fire suppression system maintenance, automatic sprinkler system service	146,022	Unknown
Spurlock Services	Gas chromatograph/chemical workstation maintenance	29,825	Caucasian
Standard Aero	Helicopter engine maintenance and parts	70,000	Unknown
Standard Register Company	Burster maintenance, custom continuous forms, snap out forms	12,921	Unknown
Stanley Jones Corporation	HVAC/pneumatic controls maintenance	38,000	Caucasian

Contractor	Service(s) provided	Amount	Ethnicity
Starquest Software	Software and connectivity	8,700	Caucasian
State Systems, Inc.	Fire alarm maintenance	43,983	Caucasian
Stealth Technologies, Inc.	Security system parts	2,000	Caucasian
Stereo Optical Company, Inc.	Vision testing machines	25,000	Caucasian
Stericycle, Inc.	Biomedical infectious waste disposal, biomedical waste pickup	45,093	Caucasian
Steris Corporation	Autoclave/sterilizing equipment maintenance	26,817	Caucasian
Stevens Aviation	Aircraft repair services	249,450	Unknown
Stevens Maintenance Company	Laundry equipment parts & service	5,625	Unknown
Stones River Electric, Inc.	Electrical maintenance	722,896	Caucasian
Storage Technology Corporation	Cartridge retrieval/tape drive maintenance, print bands & shields	580,752	Unknown
Strategic Diagnostics, Inc.	Reagent assay kits, hydrofluor combo tests	25,990	Other
Stratford Safety Products, Inc.	Gloves	1,893	African-American
Stratton Hats, Inc.	Hats for officers	77,700	Unknown
Stroud Graphics, Inc.	Film work for magazine, color separations	25,309	Caucasian
Summit Helicopters, Inc.	Herbicides	75,396	Unknown
Superior Distributors of NJ, Inc.	Pencils for promotion	1,080	Unknown
Superior Water Services, Inc.	Water treatment	6,571	Unknown
Surface Systems	RWIS equipment maintenance	40,000	Caucasian
Sweeping Corporation of America	Debris removal	16,000	Caucasian
Sweet Williams Landscape & Lawn	Lawn care	55,105	Caucasian
Sylvan Industrial Piping, Inc.	HVAC inspection; maintenance of boiler/cooling, HVAC, and plumbing	1,438,166	Unknown
Symbol Technologies, Inc.	Hand held scanner maintenance	249	Other
Sympro, Inc.	Portfolio management software	69,920	Caucasian
System Scale Corporation	Scale maintenance/repair	100,000	Unknown
Systems Unlimited, Inc.	Alarm monitoring and maintenance	7,965	Unknown
Syva Company	Assays	49,067	Caucasian
Tailored Solutions Corporation	Instant check software	6,555	Caucasian
Target Screen Print	TN tourism bumper stickers	3,900	Caucasian
Taylor Impressions Inc.	Off-line binder, data recorder service, offset press maintenance, offset machine supplies	12,058	Unknown
Tech Service International, Inc.	Processor maintenance	3,600	Caucasian
Technical Service Company, Inc.	Wastewater treatment equipment maintenance	15,105	Unknown
Technical Services	Camera and microfilm reader purchase and maintenance, microfilm duplicator, reader/printer; maintenance of printers, microfiche readers/printers, duplicators, and processors	48,036	Unknown
Technical Tire Recycling, Inc.	Hazardous material services	26,000	Caucasian
Technology Express TX	Hospitality management	265,487	Caucasian
Technology Solutions, LLC	Computer support services	36,000	Caucasian
Tees & Tops of Nashville	Golf resale items	16,900	Other
Telephone Audio Productions, Inc.	Switchboard modifications	600	Caucasian
Tennessee Conservation League	Advertising, booklets	3,500	Unknown
Tennessee Farm Bureau Federation	Farm bureau acres	890	Unknown
Tennessee Farmers Cooperative	Pre-emerge fertilizer	85,461	Unknown

Contractor	Service(s) provided	Amount	Ethnicity
Tennyson Business Machines Company	Maintenance of fax machines and recording equipment	6,058	Unknown
Terminix International	Pest control (pigeon)	5,290	Unknown
Tessco, Inc.	Radio/electronic repair and parts	120,000	Other
Test America, Inc.	Soil and liquid testing	16,000	Caucasian
Tetra Chemicals, Inc.	Calcium chloride	260,625	Other
The Castle Group, LTD	LAN software upgrades	2,463	Caucasian
The Comfort Group	Energy management system service	9,625	Caucasian
The Dycho Company, Inc.	WWTP chemicals, aluminum sulfate, chlorine cylinders, chemicals for pools	26,076	Unknown
The Earmold Company, LTD	Earmolds	5,320	Caucasian
The Gate Company	Gate repair	2,000	Caucasian
The Mallory Company	Tools for fire fighting	2,558	Unknown
The Meyercord Company	Cigarette fusion stamps	312,400	Unknown
The Odyssey Imaging Group	Photographic film and supplies	3,300	Caucasian
The Office Planning Group	Folders	18,000	Caucasian
The Print Shop, Inc.	Blue bid return envelopes	3,475	Native American
The Thomaston Corporation	Waterproof boots	24,000	Caucasian
The Trane Company	HVAC maintenance	102,503	Unknown
The Water Doc	Water tanks and systems, deionized water	5,011	Caucasian
Thermo Optek Corporation	ICP spectrophotometric maintenance	1,945	Other
Thomas Consultants, Inc.	Data collection system, computer	968	African-American
Thompson Power	Emergency generator maintenance, generator service	86,710	Caucasian
Tidi Waste Systems	Garbage pickup	231	Unknown
Timberland Enterprises Inc.	Agricultural supplies, herbicides	180,163	Unknown
Tims Tree Service	Brush trimming	281,000	Caucasian
Tipton Builders-Pool Division	Swimming pool	3,380	Unknown
TM Janitorial	Janitorial services	8,764	African-American
TNT Portable Toilets	Portable toilet rental	2,937	Caucasian
Tom's Food, Inc.	Chips & snacks	251,338	Unknown
Tova Industries, Inc.	Sugar substitute-bulk, beverage base	3,798	Unknown
Townsend Tree Service Company, Inc.	Herbicides	25,195	Caucasian
Toxmed Reference Laboratory	Dioxan and furans chemical analysis	36,865	African-American
Trade Service Corporation	Traser for PSM	20,507	Caucasian
Trans-Systems	Traffic counters	319,080	Caucasian
Tri Tech Environmental Services	Sludge removal	27,225	Caucasian
Tri-state Analytical	Wastewater plant operation	17,640	Unknown
Troxler Electronic Labs	Moisture density gauge repair parts	33,945	Caucasian
Truearc	Software	54,944	Caucasian
Turner Seed Company	Rye seed	88,650	Unknown
Tyler Mountain Water Company, Inc.	Drinking water and dispensers	12,740	Unknown
US Filter	Deionized water system, water system, water purification system maintenance	8,008	Other
US Filter/Davis Processing	Sewer treatment chemicals	25,550	Caucasian
US Helicopter	Helicopter labor & parts	250,000	Caucasian

Contractor	Service(s) provided	Amount	Ethnicity
Unisource	Roll stock, boxes, paper items, computer paper, bags and sacks, flatware, wrapping material, paper products, liquid soap, beauty supplies	236,281	Unknown
Unisys Corporation	System maintenance, remittance processing maintenance, desktop computers	56,174	Unknown
United Communications Group	Software	100	Unknown
United Telephone-Southeast	Programmable telephones, T-metrics maintenance	107,423	Unknown
Unitrac Railroad Materials, Inc.	Railroad steel rail (used)	170,000	Caucasian
Universal Blueprint Paper Company	Printer paper and film	16,230	Caucasian
Universal Home Health & Industrial	Surgical dressings, surgical instruments	16,490	African-American
US Telecom Int., Inc.	Telephone notification system	795	Caucasian
V & C Electrical Contractors	Electrical maintenance	19,450	Caucasian
Valenti Neckwear Company, Inc.	Neckties	5,000	African-American
Valk Manufacturing Company	Snow plow and grader blades, high carbon steel blades, snowplows	134,700	Unknown
Vallen Safety Supply	Self-cont. breathing apparatus	3,460	Caucasian
Valley Proteins, Inc.	Grease pumping service	10,400	Caucasian
Varian Instruments	Maintenance agreement HPLC/GC	32,575	Unknown
Vashaw Scientific, Inc.	Robotic coverslipper repair	2,156	Unknown
VE Elemental	ICP maintenance	6,777	Caucasian
Versa Management Systems, Inc.	Profiling software system	43,000	Caucasian
Village Sundries	Barber & beauty supplies	3,000	Unknown
Vital Chek Network	Funds transfer service	1	Unknown
Vital Learning Corporation	Training supplies	10,598	Caucasian
Vocational Connection Enterprises	Maintenance of access area	7,460	Other
W B Hunt Company, Inc.	35mm cameras, film and supplies	20,200	Caucasian
W C Teas Company	Electrical maintenance	4,015	Unknown
Walden Security	Security-unarmed/uniform	139,752	Caucasian
Walton's Office Products	Typewriter service	5,000	Caucasian
Waste Management of Corinth	Solid waste pickup	945	Caucasian
Waste Management of TN-Jackson	Trash collection	163,998	Other
Waste Management of Tri-Cities	Trash pickup	10,248	Other
Waste Management, Inc.	Disposal service, solid waste collection, trash disposal, trash pickup	10,345	Caucasian
Water Services, Inc.	Water treatment	1,740	Unknown
Waterfords Catering, Inc.	Food service	299,700	Caucasian
Waters Corporation	Millenium HPLC maintenance	9,943	Caucasian
Wayne Denney Jani-service	Janitorial services	8,640	Caucasian
Weinbrenner Shoe Company, Inc.	Boots for troopers	82,442	Unknown
Weiser Security Services, Inc.	Security	72,000	Unknown
Wells Fargo Guard Service	Security guards	192,090	Unknown
Western Press, Inc.	Printing	101,829	Caucasian
Westvaco Envelope Division	Brown envelope	2,000	Unknown
Wheeler, Inc.	HVAC maintenance	5,401	Unknown
Whitco Sign & Manufacturing Corporation	Signs	20,800	Caucasian

Contractor	Service(s) provided	Amount	Ethnicity
Wilkins Materials, Inc.	Concrete patch material, quick set patch material	51,350	Unknown
William Marvy Company, Inc.	Barber & beauty supplies, shampoo	12,967	Unknown
Williams & Heintz Map Corporation	Map printing and folding	5,118	Unknown
Willoughby Drugs	Prescription drugs	5,000	Unknown
Willoughby, Inc.	Marine gasoline	35,000	Unknown
Wilson Brothers Disposal	Solid waste	10,197	Unknown
Wilson Sporting Goods	Golf resale items, golf balls	60,331	Unknown
Window Butler	Window cleaning services	2,789	Caucasian
Wingfield Scale Company, Inc.	Scales checking	181,000	Unknown
Wireless Solutions, Inc.	Radio maintenance	7,055	Caucasian
Wise Coaches, Inc.	Charter bus service	4,360	Caucasian
Wolf Camera Corporation	Film processing, digital cameras	8,118	Unknown
Work Management Solutions	Software and maintenance, consultant and expenses	126,400	Unknown
World Class Cleaning Service	Janitorial services	61,070	African-American
World Health Care System	Surgical dressings	18,687	African-American
Wrede Lawn Service	Mowing and weed-eating	2,470	Caucasian
Wright Line	LAN furniture, microfiche accessories, technical furniture	80,000	Unknown
Wright State University	Dioxan and furans chemical analysis	53,279	Unknown
Wyricks Commercial Cleaning	Vent hoods & suppression service	9,165	Caucasian
X Ray Medical Electronics, Inc.	X-ray caddy maintenance	3,072	Unknown
Xerox Corporation	Copier maintenance and supplies, network publishing system, server maintenance, printer maintenance, printer charges and supplies	748,870	Unknown
Xerox Engineering Systems, Inc.	Copier supplies, printer maintenance	36,735	Caucasian
XPEDX-Nashville	Enamel coated offset paper	5,000	Other
York International	Chiller maintenance	24,614	Caucasian
Z I Imaging Corporation	Stereodigitizer system	639,345	Other
Zeigler Brothers, Inc.	Fish food	167,870	Unknown

Sources: "Summary of Statewide Contracts, 7/1/00-6/6/01,"

Report 830 "Active Contracts Issued to Minority Vendors,"

Report BKOD "Summary Listing of Contracts" obtained from the Department of General Services on 5/9/01

Amounts paid obtained from STARS.